Indicator 2: Promptness of First Indemnity Payments - 4th Quarter 2004

Large Insurers (400 Claims or more per year)

		<u>First</u>	<u>Late</u>	percent	<u>YTD</u>	<u>3_yr_</u>
<u>NAIC</u>	INSURER NAME	<u>payments</u>	payments		<u>percent</u>	percent
SI	CITY OF MILWAUKEE	233	0	100.0%	100.0%	99.4%
24872	CONNECTICUT INDEMNITY CO THE	1	0	100.0%	66.7%	83.5%
SI	GENERAL MOTORS CORPORATION	15	0	100.0%	81.4%	85.0%
22748	PACIFIC EMPLOYERS INS CO	17	1	94.1%	85.7%	82.9%
10677	CINCINNATI INSURANCE CO THE	78	5	93.6%	91.0%	87.9%
26069	WAUSAU BUSINESS INS CO	85	6	92.9%	90.2%	88.3%
21458	EMPLOYERS INSURANCE OF WAUSA	298	22	92.6%	89.9%	88.3%
14184	ACUITY INSURANCE CO	349	30	91.4%	90.5%	87.8%
SI	DEPT OF ADMINISTRATION	87	9	89.7%	89.8%	89.7%
29157	UNITED WISCONSIN	190	21	88.9%	83.5%	81.3%
26042	WAUSAU UNDERWRITERS INS CO	84	10	88.1%	90.7%	86.8%
23035	LIBERTY MUTUAL FIRE INS CO	140	19	86.4%	81.9%	84.3%
25674	TRAVELERS PROPERTY CAS CO OF A	124	18	85.5%	85.9%	85.9%
24449	REGENT INSURANCE CO	158	23	85.4%	85.2%	83.7%
15350	WEST BEND MUTUAL INS CO	431	68	84.2%	85.9%	87.5%
23043	LIBERTY MUTUAL INS CO	107	17	84.1%	80.0%	76.9%
15091	RURAL MUTUAL INS CO	88	14	84.1%	79.0%	82.1%
24147	OLD REPUBLIC INS CO	81	13	84.0%	83.8%	78.2%
23817	ILLINOIS NATIONAL INS CO	73	12	83.6%	85.4%	83.0%
24988	SENTRY INSURANCE A MUTUAL CO	499	87	82.6%	80.7%	83.9%
21407	EMCASCO INSURANCE CO	81	17	79.0%	84.4%	85.4%
20494	TRANSPORTATION INSURANCE CO	94	20	78.7%	72.6%	77.3%
15261	SOCIETY INSURANCE A MUTUAL CO	300	65	78.3%	77.2%	78.4%
16535	ZURICH AMERICAN INSURANCE COM	331	79	76.1%	76.9%	77.3%
22977	LUMBERMENS MUTUAL CAS CO	4	1	75.0%	66.7%	78.0%
35386	FIDELITY & GUARANTY INS CO	53	14	73.6%	73.3%	76.1%
19445	NATIONAL UNION FIRE INS CO OF P	42	13	69.0%	78.4%	74.6%
40827	VIRGINIA SURETY CO INC	14	7	50.0%	82.9%	81.9%
30562	AMERICAN MANUFACTURERS MUT	1	1	0.0%	50.0%	73.8%
18910	AMERICAN PROTECTION INS CO	1	1	0.0%	70.6%	77.7%
	Totals for Group:	4,059	593	85.4%	84.3%	84.0%

Indicator 2: Promptness of First Indemnity Payments - 4th Quarter 2004

Medium Size Insurers (85 - 399 Claims or more per year)

		<u>First</u>	Late	percent	YTD	<u>3_yr_</u>
<u>NAIC</u>	INSURER_NAME	payments	payments		<u>percent</u>	percent
SI	BRIGGS & STRATTON CORP	10	0	100.0%	100.0%	97.0%
22659	INDIANA INSURANCE CO	2	0	100.0%	100.0%	92.9%
SI	MILWAUKEE BOARD OF SCHOOL DI	85	0	100.0%	100.0%	99.3%
SI	WISCONSIN BELL INC	26	0	100.0%	100.0%	90.7%
SI	BRUNSWICK CORPORATION	21	0	100.0%	98.4%	95.9%
SI	CITY OF MADISON	24	1	95.8%	98.2%	99.4%
26956	WIS COUNTY MUTUAL INS CORP	26	2	92.3%	97.5%	85.2%
24830	CITIES & VILLAGES MUTUAL INS CO	17	1	94.1%	95.7%	96.8%
SI	SCHNEIDER NATIONAL CARRIERS I	18	0	100.0%	95.2%	95.0%
SI	COUNTY OF MILWAUKEE	45	2	95.6%	94.7%	96.5%
13935	FEDERATED MUTUAL INS CO	40	3	92.5%	93.4%	93.4%
SI	COOPER POWER SYSTEMS INC	11	1	90.9%	92.9%	93.6%
40967	ST PAUL FIRE & CASUALTY INS CO	9	1	88.9%	92.5%	88.0%
SI	TARGET CORP (STORES)	9	0	100.0%	92.2%	78.1%
SI	DAIMLERCHRYSLER CORPORATION	8	1	87.5%	91.7%	76.7%
21873	FIREMANS FUND INS CO	4	0	100.0%	91.7%	77.4%
19259	SELECTIVE INS CO OF SOUTH CAROL	11	1	90.9%	89.4%	87.4%
26425	WAUSAU GENERAL INS CO	31	6	80.6%	89.2%	86.5%
13021	UNITED FIRE & CASUALTY CO	13	1	92.3%	87.0%	85.4%
25402	AMCOMP ASSURANCE CORP	57	10	82.5%	86.5%	84.7%
SI	UW-SYSTEM ADMINISTRATION	30	4	86.7%	86.2%	77.2%
42404	LIBERTY INSURANCE CORP	132	21	84.1%	85.8%	85.7%
24767	ST PAUL FIRE & MARINE INS CO	62		83.9%	85.7%	85.0%
13986	FRANKENMUTH MUTUAL INS CO	91	11	87.9%	85.7%	84.2%
31003	TRI STATE INS CO OF MN	91	12	86.8%	85.4%	81.6%
20281	FEDERAL INSURANCE CO	43	4		84.6%	85.0%
19380	AMERICAN HOME ASSURANCE CO	37	3	91.9%	84.2%	80.5%
19305	ASSURANCE COMPANY OF AMER	5	2	60.0%	84.2%	75.1%
14303	INTEGRITY MUTUAL INS CO	56	5	91.1%	83.9%	84.2%
24791	ST PAUL MERCURY INS CO	15	_	86.7%	83.9%	88.5%
29459	TWIN CITY FIRE INS CO	56	_	75.0%	83.7%	83.9%
19895	ATLANTIC MUTUAL INS CO	0	0	0.004	83.3%	80.8%
20346	PACIFIC INDEMNITY CO	6	0	100.0%	83.3%	84.5%
SI	MILWAUKEE TRANSPORT SERVICES I	36	3	91.7%	83.2%	82.4%
24414	GENERAL CAS CO OF WI	70	11		82.7%	81.7%
25887	UNITED STATES FIDELITY & GUARANT	14	0	100.0%	82.4%	77.7%
10472	CAPITOL INDEMNITY CORP	21	_	71.4%	82.3%	78.9%
20486	TRANSCONTINENTAL INSURANCE C	6	1	83.3%	82.0%	80.3%
19275	AMERICAN FAMILY MUTUAL INS CO	47	4	91.5%	80.8%	83.4%
25682	TRAVELERS INDEMNITY CO OF CT T	23	4		80.8%	75.8%
25976	UTICA MUTUAL INS CO	11	0	100.0%	80.6%	70.2%
19410	COMMERCE & INDUSTRY INS CO	58	13	77.6%	80.3%	78.2%
22543	SECURA INSURANCE A MUTUAL CO	88		78.4%	80.3%	82.3%
25879	FIDELITY & GUARANTY INS UNDERWR	1		100.0%	80.0%	80.2%
19682	HARTFORD FIRE INSURANCE CO		-	87.5%	80.0%	83.7%
42480	VENTURE INS CO	16	2 5	61.5%	80.0%	81.4%
22322	GREENWICH INSURANCE CO	13 56	8	85.7%	79.4%	81.0%
40142	AMERICAN ZURICH INS CO	56 5		80.0%	79.4%	77.1%
	KOHLER CORPORATION	5	1			
SI	NOTILER CORFORATION	3	1	66.7%	79.2%	84.3%

Indicator 2: Promptness of First Indemnity Payments - 4th Quarter 2004

Medium Size Insurers (85 - 399 Claims or more per year)

		<u>First</u>	<u>Late</u>	percent	<u>YTD</u>	<u>3_yr_</u>
<u>NAIC</u>	INSURER_NAME	<u>payments</u>	payments	<u>prompt</u>	<u>percent</u>	percent
14591	MILWAUKEE MUTUAL INS CO	3	1	66.7%	78.6%	79.1%
SI	GEORGIA PACIFIC CORPORATION	1	1	0.0%	77.8%	76.4%
21415	EMPLOYERS MUTUAL CASUALTY C	108	26	75.9%	77.5%	79.6%
31895	AMERICAN INTERSTATE INS CO	35	8	77.1%	77.4%	80.4%
15393	WISCONSIN AMERICAN MUTUAL INS	0	0	0.0%	77.3%	68.9%
24228	PEKIN INSURANCE CO	25	3	88.0%	77.2%	72.2%
22918	AMERICAN MOTORISTS	0	0	0.0%	76.9%	77.5%
41181	UNIVERSAL UNDERWRITERS INS CO	6	2	66.7%	75.0%	66.7%
30104	HARTFORD UNDERWRITERS INS CO	26	7	73.1%	73.7%	79.6%
19429	INSURANCE COMPANY OF STATE OF	35	9	74.3%	72.7%	75.1%
18988	AUTO OWNERS INS CO	24	7	70.8%	72.6%	76.0%
10166	ACCIDENT FUND INS CO OF AMERIC	97	27	72.2%	72.6%	69.1%
20443	CONTINENTAL CASUALTY CO	12	6	50.0%	70.0%	71.9%
24589	AMERICAN & FOREIGN INS CO	4	1	75.0%	67.3%	85.0%
10239	SECURA SUPREME	3	1	66.7%	65.0%	74.2%
26980	ROYAL INSURANCE CO OF AMERICA	2	0	100.0%	64.3%	82.3%
24678	ROYAL INDEMNITY CO	3	2	33.3%	63.0%	82.8%
SI	STORA ENSO NORTH AMERICA COR	24	8	66.7%	62.9%	84.1%
39357	TRAVELERS INSURANCE CO THE	3	1	66.7%	56.3%	77.3%
21237	CASUALTY RECIPROCAL EXCHANGE	0	0	0.0%	50.0%	79.1%
24902	SECURITY INSURANCE CO OF HARTF	3	2	33.3%	44.4%	80.5%
42650	ONEBEACON MIDWEST INS CO	0	0	0.0%	0.0%	77.6%
	Totals for Group:	1,973	308	84.4%	83.9%	83.2%

Indicator 2: Promptness of First Indemnity Payments - 4th Quarter 2004

Small Size Insurers (Less than 85 Claims per year)

NALER NAME			<u>First</u>	Late	percent	<u>YTD</u>	<u>3_yr_</u>
SI							
SI WISCONSIN ELECTRIC POWER COMP 6 0 100.0% 198.5% SI WISCONSIN PUBLIC SERVICE CORP 1 0 100.0% 95.7% 97.5% SI COUNTY OF DODGE 5 0 100.0% 94.7% 96.0% 20109 BITUMINOUS FIRE & MARINE INS CO 3 0 100.0% 94.7% 95.9% SI KIMBERLY-CLARK CORPORATION 4 1 75.0% 90.0% 94.0% SI KIMBERLY-CLARK CORPORATION 4 1 75.0% 90.0% 94.0% SI COUNTY OF LA CROSSE 3 0 100.0% 97.2% 92.9% SI COUNTY OF LA CROSSE 3 0 100.0% 97.1% 91.8% 21180 SENTRY SELECT 6 0 100.0% 97.1% 91.8% SI CASE LLC 1 0 100.0% 97.1% 91.9% 21261 ELECTRIC INSURANCE CO 4 0 100.0% 90.9% 21522				_			
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20109 BITUMINOUS FIRE & MARINE INS CO 3			-	0			
SI FEDERAL EXPRESS CORPORATION 11 0 100.0% 98.1% 95.9% SI KIMBERLY-CLARK CORPORATION 4 1 75.0% 90.0% 94.0% SI COUNTY OF COUTAGAMIE 10 0 100.0% 97.2% 92.9% SI COUNTY OF LA CROSSE 3 0 100.0% 93.3% 92.5% 26662 MILWAUKEE CASUALTY INSURANC 3 1 66.7% 87.5% 91.8% 21180 SENTRY SELECT 6 0 100.0% 97.1% 91.6% SI CASE LLC 1 0 100.0% 100.0% 91.4% 21261 ELECTRIC INSURANCE CO 4 0 100.0% 93.8% 91.1% 23280 CINCINNATI INDEMNITY CO 2 0 100.0% 100.0% 90.9% 27855 ZURICH AMERICAN INS OF IL 0 0 0.0% 40.0% 90.9% SI JOURNAL SENTINEL INC 8 2 75.0% 85.2% 90.3% SI JOURNAL SENTINEL INC 15 1 93.3% 91.0% 90.9% <				0			
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26662 MILWAUKEE CASUALTY INSURANC 3 1 66.7% 87.5% 91.8% 21180 SENTRY SELECT 6 0 100.0% 97.1% 91.6% SI CASE LLC 1 0 100.0% 97.1% 91.6% 21261 ELECTRIC INSURANCE CO 4 0 100.0% 93.8% 91.1% 11527 LEAGUE OF WIS MUNICIPALITIES MU 16 1 93.8% 89.0% 91.1% 23280 CINCINNATI INDEMNITY CO 2 0 100.0% 100.0% 90.5% 22292 HANOVER INSURANCE CO THE 5 0 100.0% 94.1% 90.4% SI JOURNAL SENTINEL INC 8 2 75.0% 85.2% 90.3% 36919 HAWKEYE SECURITY INS CO 15 1 93.3% 91.0% 90.6% SI ALLEN-BRADLEY COMPANY LLC 0 0 0.0% 0.0% 90.0% SI COUNTY OF DANE 6 0 100.0% 94.2% 89.8			10	0			
21180 SENTRY SELECT 6 0 100.0% 97.1% 91.6% SI CASE LLC 1 0 100.0% 100.0% 91.4% 21261 ELECTRIC INSURANCE CO 4 0 100.0% 93.8% 91.1% 11527 LEAGUE OF WIS MUNICIPALITIES MU 16 1 93.8% 89.0% 91.1% 23280 CINCINNATI INDEMNITY CO 2 0 100.0% 100.0% 90.9% 27855 ZURICH AMERICAN INS OF IL 0 0.0% 100.0% 90.5% 22292 HANOVER INSURANCE CO THE 5 0 100.0% 94.1% 90.4% SI JOURNAL SENTINEL INC 8 2 75.0% 85.2% 90.3% 36919 HAWKEYE SECURITY INS CO 15 1 93.3% 91.0% 90.1% SI ALLEN-BRADLEY COMPANY LLC 0 0.0% 0.0% 90.0% SI COUNTY OF DANE 6 0 100.0% 94.9% 89.9% SI VOLLRATH COMPANY LLC 3 0 100.0% 94.9% 89.9% <tr< td=""><td></td><td></td><td>3</td><td>0</td><td></td><td></td><td></td></tr<>			3	0			
SI CASE LLC 1 0 100.0% 100.0% 91.4% 21261 ELECTRIC INSURANCE CO 4 0 100.0% 93.8% 91.1% 11527 LEAGUE OF WIS MUNICIPALITIES MU 16 1 93.8% 89.0% 91.1% 23280 CINCINNATI INDEMNITY CO 2 0 100.0% 100.0% 90.9% 27855 ZURICH AMERICAN INS OF IL 0 0 .0% 100.0% 90.5% 22292 HANOVER INSURANCE CO THE 5 0 100.0% 94.1% 90.3% SI JOURNAL SENTINEL INC 8 2 75.0% 85.2% 90.3% 36919 HAWKEYE SECURITY INS CO 15 1 93.3% 91.0% 90.9% SI ALLEN-BRADLEY COMPANY LLC 0 0 .0% .0% 90.0% SI COUNTY OF DANE 6 0 100.0% 94.7% 89.9% SI VOLLRATH COMPANY LLC 3 0 100.0% 94.7% 89.9% SI VOLLRATH COMPANY LLC 3 0 100.0% 94.2% 89.9%	26662	MILWAUKEE CASUALTY INSURANC	3	1	66.7%	87.5%	91.8%
21261 ELECTRIC INSURANCE CO 4 0 100.0% 93.8% 91.1% 11527 LEAGUE OF WIS MUNICIPALITIES MU 16 1 93.8% 89.0% 91.1% 23280 CINCINNATI INDEMNITY CO 2 0 100.0% 100.0% 90.9% 27855 ZURICH AMERICAN INS OF IL 0 0 .0% 100.0% 90.5% 22292 HANOVER INSURANCE CO THE 5 0 100.0% 94.1% 90.4% SI JOURNAL SENTINEL INC 8 2 75.0% 85.2% 90.3% 36919 HAWKEYE SECURITY INS CO 15 1 93.3% 91.0% 90.1% SI ALLEN-BRADLEY COMPANY LLC 0 0 .0% 0.0% 90.0% SI COUNTY OF DANE 6 0 .100.0% 94.7% 89.9% SI COUNTY OF DANE 6 0 .100.0% 10.0% 89.9% SI COUNTY OF DANE 6 0 .100.0% 10.0% 89.9% SI COUNTY OF DANE 16 0 .100.0% 10.0% 89.9%	21180	SENTRY SELECT	6	0	100.0%	97.1%	91.6%
11527	SI	CASE LLC	1	0	100.0%	100.0%	91.4%
23280 CINCINNATI INDEMNITY CO 2 0 100.0% 100.0% 90.9% 27855 ZURICH AMERICAN INS OF IL 0 0 0.0% 100.0% 90.5% 22292 HANOVER INSURANCE CO THE 5 0 100.0% 94.1% 90.4% SI JOURNAL SENTINEL INC 8 2 75.0% 85.2% 90.3% 36919 HAWKEYE SECURITY INS CO 15 1 93.3% 91.0% 90.1% SI ALLEN-BRADLEY COMPANY LLC 0 0 0.0% 0.0% 90.0% SI COUNTY OF DANE 6 0 100.0% 94.7% 89.9% 21113 UNITED STATES FIRE INS CO 7 0 100.0% 90.0% 89.9% SI VOLLRATH COMPANY LLC 3 0 100.0% 82.4% 89.8% SI WARTEN TRANSPORT LTD 16 0 100.0% 82.4% 89.8% SI COUNTY OF WINNEBAGO 9 1 88.9% 93.1% 8	21261	ELECTRIC INSURANCE CO	4	0	100.0%	93.8%	91.1%
27855 ZURICH AMERICAN INS OF IL 0 0.0% 100.0% 90.5% 22292 HANOVER INSURANCE CO THE 5 0.100.0% 94.1% 90.4% SI JOURNAL SENTINEL INC 8 2.75.0% 85.2% 90.3% 36919 HAWKEYE SECURITY INS CO 15 1 93.3% 91.0% 90.1% SI ALLEN-BRADLEY COMPANY LLC 0 0.0% 0.0% 90.0% SI COUNTY OF DANE 6 0.100.0% 94.7% 89.9% 21113 UNITED STATES FIRE INS CO 7 0.100.0% 100.0% 89.9% SI VOLLRATH COMPANY LLC 3 0.100.0% 82.4% 89.8% SI WARTEN TRANSPORT LTD 16 0.100.0% 82.4% 89.8% SI COUNTY OF WINNEBAGO 9 1 88.9% 93.1% 89.0% 21865 ASSOCIATED INDEMNITY CORP 15 1 93.3% 90.7% 89.0% SI ILLINOIS TOOL WORKS INC 2 0.100.0%	11527	LEAGUE OF WIS MUNICIPALITIES MU	16	1	93.8%	89.0%	91.1%
22292 HANOVER INSURANCE CO THE 5 0 100.0% 94.1% 90.4% SI JOURNAL SENTINEL INC 8 2 75.0% 85.2% 90.3% 36919 HAWKEYE SECURITY INS CO 15 1 93.3% 91.0% 90.1% SI ALLEN-BRADLEY COMPANY LLC 0 0 0.0% 0.0% 90.0% SI COUNTY OF DANE 6 0 100.0% 94.7% 89.9% 21113 UNITED STATES FIRE INS CO 7 0 100.0% 94.7% 89.9% SI VOLLRATH COMPANY LLC 3 0 100.0% 94.2% 89.2% SI MARTEN TRANSPORT LTD 16 0 100.0% 94.2% 89.2% SI COUNTY OF WINNEBAGO 9 1 88.9% 93.1% 89.0% SI LUINGIS TOOL WORKS INC 2 0 100.0% 100.0% 88.9% SI J C PENNEY CORPORATION INC 3 0 100.0% 100.0% 88.3% SI T ECUMSEH PRODUCTS COMPANY 0 0 0.0% 100.0% 88.3% <td>23280</td> <td>CINCINNATI INDEMNITY CO</td> <td>2</td> <td>0</td> <td>100.0%</td> <td>100.0%</td> <td>90.9%</td>	23280	CINCINNATI INDEMNITY CO	2	0	100.0%	100.0%	90.9%
SI JOURNAL SENTINEL INC 8 2 75.0% 85.2% 90.3% 36919 HAWKEYE SECURITY INS CO 15 1 93.3% 91.0% 90.1% SI ALLEN-BRADLEY COMPANY LLC 0 0 0.0% 0.0% 90.0% SI COUNTY OF DANE 6 0 100.0% 94.7% 89.9% 21113 UNITED STATES FIRE INS CO 7 0 100.0% 82.4% 89.8% SI VOLLRATH COMPANY LLC 3 0 100.0% 82.4% 89.8% SI MARTEN TRANSPORT LTD 16 0 100.0% 94.2% 89.2% SI COUNTY OF WINNEBAGO 9 1 88.9% 93.1% 89.0% SI COUNTY OF WINNEBAGO 9 1 88.9% 93.1% 89.0% SI LILLINGIS TOOL WORKS INC 2 0 100.0% 100.0% 88.9% SI JC PENNEY CORPORATION INC 3 0 100.0% 100.0% 88.3%	27855	ZURICH AMERICAN INS OF IL	0	0	0.0%	100.0%	90.5%
36919 HAWKEYE SECURITY INS CO 15 1 93.3% 91.0% 90.1% SI ALLEN-BRADLEY COMPANY LLC 0 0 0.0% 0.0% 90.0% SI COUNTY OF DANE 6 0 100.0% 94.7% 89.9% 21113 UNITED STATES FIRE INS CO 7 0 100.0% 94.7% 89.9% SI VOLLRATH COMPANY LLC 3 0 100.0% 82.4% 89.8% SI MARTEN TRANSPORT LTD 16 0 100.0% 94.2% 89.2% SI COUNTY OF WINNEBAGO 9 1 88.9% 93.1% 89.0% SI COUNTY OF WINNEBAGO 9 1 88.9% 93.1% 89.0% SI ILLINOIS TOOL WORKS INC 2 0 100.0% 100.0% 88.9% SI JC PENNEY CORPORATION INC 3 0 100.0% 100.0% 88.3% SI JC PENNEY CORPORATION INC 3 0 100.0% 80.0% 88.3% SI COUNTY OF WASHINGTON 8 0 100.0% 80.0% 88.7% <t< td=""><td>22292</td><td>HANOVER INSURANCE CO THE</td><td>5</td><td>0</td><td>100.0%</td><td>94.1%</td><td>90.4%</td></t<>	22292	HANOVER INSURANCE CO THE	5	0	100.0%	94.1%	90.4%
SI ALLEN-BRADLEY COMPANY LLC 0 0 0.0% 90.0% SI COUNTY OF DANE 6 0 100.0% 94.7% 89.9% 21113 UNITED STATES FIRE INS CO 7 0 100.0% 100.0% 89.9% SI VOLLRATH COMPANY LLC 3 0 100.0% 82.4% 89.8% SI MARTEN TRANSPORT LTD 16 0 100.0% 94.2% 89.2% SI COUNTY OF WINNEBAGO 9 1 88.9% 93.1% 89.0% SI COUNTY OF WINNEBAGO 9 15 1 93.3% 90.7% 89.0% SI ILLINOIS TOOL WORKS INC 2 0 100.0% 100.0% 88.9% SI JC PENNEY CORPORATION INC 3 0 100.0% 88.4% SI J C PENNEY CORPORATION INC 3 0 100.0% 88.3% SI COUNTY OF WASHINGTON 8 0 100.0% 80.0% 88.7% SI <td< td=""><td>SI</td><td>JOURNAL SENTINEL INC</td><td>8</td><td>2</td><td>75.0%</td><td>85.2%</td><td>90.3%</td></td<>	SI	JOURNAL SENTINEL INC	8	2	75.0%	85.2%	90.3%
SI COUNTY OF DANE 6 0 100.0% 94.7% 89.9% 21113 UNITED STATES FIRE INS CO 7 0 100.0% 100.0% 89.9% SI VOLLRATH COMPANY LLC 3 0 100.0% 82.4% 89.8% SI MARTEN TRANSPORT LTD 16 0 100.0% 94.2% 89.2% SI COUNTY OF WINNEBAGO 9 1 88.9% 93.1% 89.0% 21865 ASSOCIATED INDEMNITY CORP 15 1 93.3% 90.7% 89.0% SI ILLINOIS TOOL WORKS INC 2 0 100.0% 100.0% 88.9% SI JC PENNEY CORPORATION INC 3 0 100.0% 100.0% 88.4% SI TECUMSEH PRODUCTS COMPANY 0 0 0.0% 100.0% 88.3% SI COUNTY OF WASHINGTON 8 0 100.0% 80.0% 87.7% SI COUNTY OF WALWORTH 3 1 66.7% 80.0% 87.5% <td>36919</td> <td>HAWKEYE SECURITY INS CO</td> <td>15</td> <td>1</td> <td>93.3%</td> <td>91.0%</td> <td>90.1%</td>	36919	HAWKEYE SECURITY INS CO	15	1	93.3%	91.0%	90.1%
21113 UNITED STATES FIRE INS CO 7 0 100.0% 100.0% 89.9% SI VOLLRATH COMPANY LLC 3 0 100.0% 82.4% 89.8% SI MARTEN TRANSPORT LTD 16 0 100.0% 94.2% 89.2% SI COUNTY OF WINNEBAGO 9 1 88.9% 93.1% 89.0% 21865 ASSOCIATED INDEMNITY CORP 15 1 93.3% 90.7% 89.0% SI ILLINOIS TOOL WORKS INC 2 0 100.0% 100.0% 88.9% 21857 AMERICAN INSURANCE CO THE 1 0 100.0% 100.0% 88.4% SI J C PENNEY CORPORATION INC 3 0 100.0% 100.0% 88.3% SI TECUMSEH PRODUCTS COMPANY 0 0 0.0% 100.0% 88.3% SI COUNTY OF WASHINGTON 8 0 100.0% 80.0% 87.7% SI COUNTY OF WALWORTH 3 1 66.7% 80.0% 87.7% 11371 GREAT WEST CASUALTY CO 15 3 80.0% 88.7% 87.6% </td <td>SI</td> <td>ALLEN-BRADLEY COMPANY LLC</td> <td>0</td> <td>0</td> <td>0.0%</td> <td>0.0%</td> <td>90.0%</td>	SI	ALLEN-BRADLEY COMPANY LLC	0	0	0.0%	0.0%	90.0%
SI VOLLRATH COMPANY LLC 3 0 100.0% 82.4% 89.8% SI MARTEN TRANSPORT LTD 16 0 100.0% 94.2% 89.2% SI COUNTY OF WINNEBAGO 9 1 88.9% 93.1% 89.0% 21865 ASSOCIATED INDEMNITY CORP 15 1 93.3% 90.7% 89.0% SI ILLINOIS TOOL WORKS INC 2 0 100.0% 100.0% 88.9% 21857 AMERICAN INSURANCE CO THE 1 0 100.0% 100.0% 88.4% SI J C PENNEY CORPORATION INC 3 0 100.0% 100.0% 88.3% SI TECUMSEH PRODUCTS COMPANY 0 0 0.0% 100.0% 88.3% SI COUNTY OF WASHINGTON 8 0 100.0% 80.0% 88.7% SI COUNTY OF WALWORTH 3 1 66.7% 80.0% 87.7% 11371 GREAT WEST CASUALTY CO 15 3 80.0% 87.7%	SI	COUNTY OF DANE	6	0	100.0%	94.7%	89.9%
SI MARTEN TRANSPORT LTD 16 0 100.0% 94.2% 89.2% SI COUNTY OF WINNEBAGO 9 1 88.9% 93.1% 89.0% 21865 ASSOCIATED INDEMNITY CORP 15 1 93.3% 90.7% 89.0% SI ILLINOIS TOOL WORKS INC 2 0 100.0% 100.0% 88.9% 21857 AMERICAN INSURANCE CO THE 1 0 100.0% 100.0% 88.4% SI J C PENNEY CORPORATION INC 3 0 100.0% 100.0% 88.3% SI TECUMSEH PRODUCTS COMPANY 0 0 0.0% 100.0% 88.3% SI COUNTY OF WASHINGTON 8 0 100.0% 80.0% 88.7% SI COUNTY OF WALWORTH 3 1 66.7% 80.0% 87.7% 11371 GREAT WEST CASUALTY CO 15 3 80.0% 88.7% 87.6% 21105 NORTH RIVER INS CO THE 0 0.0% 0.0% 87.5% 43575 INDEMNITY INSURANCE CO OF NORT 38 5 86.8% 87.3% 87.	21113	UNITED STATES FIRE INS CO	7	0	100.0%	100.0%	89.9%
SI COUNTY OF WINNEBAGO 9 1 88.9% 93.1% 89.0% 21865 ASSOCIATED INDEMNITY CORP 15 1 93.3% 90.7% 89.0% SI ILLINOIS TOOL WORKS INC 2 0 100.0% 100.0% 88.9% 21857 AMERICAN INSURANCE CO THE 1 0 100.0% 100.0% 88.4% SI J C PENNEY CORPORATION INC 3 0 100.0% 100.0% 88.3% SI TECUMSEH PRODUCTS COMPANY 0 0 0.0% 100.0% 88.3% SI COUNTY OF WASHINGTON 8 0 100.0% 80.0% 88.7% SI COUNTY OF WALWORTH 3 1 66.7% 80.0% 87.7% 11371 GREAT WEST CASUALTY CO 15 3 80.0% 88.7% 87.6% 21105 NORTH RIVER INS CO THE 0 0 0.0% 87.5% 43575 INDEMNITY INSURANCE CO OF NORT 38 5 86.8% 87.3% 87.4%	SI	VOLLRATH COMPANY LLC	3	0	100.0%	82.4%	89.8%
21865 ASSOCIATED INDEMNITY CORP 15 1 93.3% 90.7% 89.0% SI ILLINOIS TOOL WORKS INC 2 0 100.0% 100.0% 88.9% 21857 AMERICAN INSURANCE CO THE 1 0 100.0% 100.0% 88.4% SI J C PENNEY CORPORATION INC 3 0 100.0% 100.0% 88.3% SI TECUMSEH PRODUCTS COMPANY 0 0 0.0% 100.0% 88.3% SI COUNTY OF WASHINGTON 8 0 100.0% 80.0% 88.0% SI COUNTY OF WALWORTH 3 1 66.7% 80.0% 87.7% 11371 GREAT WEST CASUALTY CO 15 3 80.0% 88.7% 87.6% 21105 NORTH RIVER INS CO THE 0 0 0.0% 0.0% 87.5% 43575 INDEMNITY INSURANCE CO OF NORT 38 5 86.8% 87.3% 87.4% 11250 COMMUNITY INSURANCE CO 4 1 75.0%	SI	MARTEN TRANSPORT LTD	16	0	100.0%	94.2%	89.2%
SI ILLINOIS TOOL WORKS INC 2 0 100.0% 100.0% 88.9% 21857 AMERICAN INSURANCE CO THE 1 0 100.0% 100.0% 88.4% SI J C PENNEY CORPORATION INC 3 0 100.0% 100.0% 88.3% SI TECUMSEH PRODUCTS COMPANY 0 0 0.0% 100.0% 88.3% SI COUNTY OF WASHINGTON 8 0 100.0% 80.0% 88.0% SI COUNTY OF WALWORTH 3 1 66.7% 80.0% 87.7% 11371 GREAT WEST CASUALTY CO 15 3 80.0% 88.7% 87.6% 21105 NORTH RIVER INS CO THE 0 0 0.0% 0.0% 87.5% 43575 INDEMNITY INSURANCE CO OF NORT 38 5 86.8% 87.3% 87.4% 11250 COMMUNITY INS CORP 33 1 97.0% 94.0% 87.0% 20397 VIGILANT INSURANCE CO 4 1 75.0% 91.7% 86.8% 25658 TRAVELERS INDEMNITY COMPANY T 1 1 0.0% 50.0%	SI	COUNTY OF WINNEBAGO	9	1	88.9%	93.1%	89.0%
21857 AMERICAN INSURANCE CO THE 1 0 100.0% 100.0% 88.4% SI J C PENNEY CORPORATION INC 3 0 100.0% 100.0% 88.3% SI TECUMSEH PRODUCTS COMPANY 0 0 0.0% 100.0% 88.3% SI COUNTY OF WASHINGTON 8 0 100.0% 80.0% 88.0% SI COUNTY OF WALWORTH 3 1 66.7% 80.0% 87.7% 11371 GREAT WEST CASUALTY CO 15 3 80.0% 88.7% 87.6% 21105 NORTH RIVER INS CO THE 0 0 0.0% 0.0% 87.5% 43575 INDEMNITY INSURANCE CO OF NORT 38 5 86.8% 87.3% 87.4% 11250 COMMUNITY INS CORP 33 1 97.0% 94.0% 87.0% 20397 VIGILANT INSURANCE CO 4 1 75.0% 91.7% 86.8% 25658 TRAVELERS INDEMNITY COMPANY T 1 1 0.0% 50.0% 85.3% SI USF HOLLAND INC 6 1 83.3% 87.0% 84.2	21865	ASSOCIATED INDEMNITY CORP	15	1	93.3%	90.7%	89.0%
SI J C PENNEY CORPORATION INC 3 0 100.0% 100.0% 88.3% SI TECUMSEH PRODUCTS COMPANY 0 0 0.0% 100.0% 88.3% SI COUNTY OF WASHINGTON 8 0 100.0% 80.0% 88.0% SI COUNTY OF WALWORTH 3 1 66.7% 80.0% 87.7% 11371 GREAT WEST CASUALTY CO 15 3 80.0% 88.7% 87.6% 21105 NORTH RIVER INS CO THE 0 0 0.0% 0.0% 87.5% 43575 INDEMNITY INSURANCE CO OF NORT 38 5 86.8% 87.3% 87.4% 11250 COMMUNITY INS CORP 33 1 97.0% 94.0% 87.0% 20397 VIGILANT INSURANCE CO 4 1 75.0% 91.7% 86.8% 25658 TRAVELERS INDEMNITY COMPANY T 1 1 0.0% 50.0% 85.3% 23108 LUMBERMEN'S UNDERWRITING AL 3 2 33.3% 81.8% 84.9% SI USF HOLLAND INC 6 1 83.3% 87.0% 84.2	SI	ILLINOIS TOOL WORKS INC	2	0	100.0%	100.0%	88.9%
SI TECUMSEH PRODUCTS COMPANY 0 0 0.0% 100.0% 88.3% SI COUNTY OF WASHINGTON 8 0 100.0% 80.0% 88.0% SI COUNTY OF WALWORTH 3 1 66.7% 80.0% 87.7% 11371 GREAT WEST CASUALTY CO 15 3 80.0% 88.7% 87.6% 21105 NORTH RIVER INS CO THE 0 0 0.0% 0.0% 87.5% 43575 INDEMNITY INSURANCE CO OF NORT 38 5 86.8% 87.3% 87.4% 11250 COMMUNITY INS CORP 33 1 97.0% 94.0% 87.0% 20397 VIGILANT INSURANCE CO 4 1 75.0% 91.7% 86.8% 25658 TRAVELERS INDEMNITY COMPANY T 1 1 0.0% 50.0% 85.3% 23108 LUMBERMEN'S UNDERWRITING AL 3 2 33.3% 81.8% 84.9% SI USF HOLLAND INC 6 1 83.3% 87.0%	21857	AMERICAN INSURANCE CO THE	1	0	100.0%	100.0%	88.4%
SI TECUMSEH PRODUCTS COMPANY 0 0 0.0% 100.0% 88.3% SI COUNTY OF WASHINGTON 8 0 100.0% 80.0% 88.0% SI COUNTY OF WALWORTH 3 1 66.7% 80.0% 87.7% 11371 GREAT WEST CASUALTY CO 15 3 80.0% 88.7% 87.6% 21105 NORTH RIVER INS CO THE 0 0 0.0% 0.0% 87.5% 43575 INDEMNITY INSURANCE CO OF NORT 38 5 86.8% 87.3% 87.4% 11250 COMMUNITY INS CORP 33 1 97.0% 94.0% 87.0% 20397 VIGILANT INSURANCE CO 4 1 75.0% 91.7% 86.8% 25658 TRAVELERS INDEMNITY COMPANY T 1 1 0.0% 50.0% 85.3% SI USF HOLLAND INC 6 1 83.3% 87.0% 84.2% 21881 NATIONAL SURETY CORP 4 0 100.0% 64.3% <t< td=""><td>SI</td><td>J C PENNEY CORPORATION INC</td><td>3</td><td>0</td><td>100.0%</td><td>100.0%</td><td>88.3%</td></t<>	SI	J C PENNEY CORPORATION INC	3	0	100.0%	100.0%	88.3%
SI COUNTY OF WALWORTH 3 1 66.7% 80.0% 87.7% 11371 GREAT WEST CASUALTY CO 15 3 80.0% 88.7% 87.6% 21105 NORTH RIVER INS CO THE 0 0 0.0% 0.0% 87.5% 43575 INDEMNITY INSURANCE CO OF NORT 38 5 86.8% 87.3% 87.4% 11250 COMMUNITY INS CORP 33 1 97.0% 94.0% 87.0% 20397 VIGILANT INSURANCE CO 4 1 75.0% 91.7% 86.8% 25658 TRAVELERS INDEMNITY COMPANY T 1 1 0.0% 50.0% 85.3% 23108 LUMBERMEN'S UNDERWRITING AL 3 2 33.3% 81.8% 84.9% SI USF HOLLAND INC 6 1 83.3% 87.0% 84.2% 21881 NATIONAL SURETY CORP 4 0 100.0% 64.3% 83.9% SI COUNTY OF JEFFERSON 4 1 75.0% 88.9% 83.8%	SI	TECUMSEH PRODUCTS COMPANY		0	0.0%	100.0%	88.3%
SI COUNTY OF WALWORTH 3 1 66.7% 80.0% 87.7% 11371 GREAT WEST CASUALTY CO 15 3 80.0% 88.7% 87.6% 21105 NORTH RIVER INS CO THE 0 0 0.0% 0.0% 87.5% 43575 INDEMNITY INSURANCE CO OF NORT 38 5 86.8% 87.3% 87.4% 11250 COMMUNITY INS CORP 33 1 97.0% 94.0% 87.0% 20397 VIGILANT INSURANCE CO 4 1 75.0% 91.7% 86.8% 25658 TRAVELERS INDEMNITY COMPANY T 1 1 0.0% 50.0% 85.3% 23108 LUMBERMEN'S UNDERWRITING AL 3 2 33.3% 81.8% 84.9% SI USF HOLLAND INC 6 1 83.3% 87.0% 84.2% 21881 NATIONAL SURETY CORP 4 0 100.0% 64.3% 83.9% SI COUNTY OF JEFFERSON 4 1 75.0% 88.9% 83.8%	SI	COUNTY OF WASHINGTON	8	0	100.0%	80.0%	88.0%
21105 NORTH RIVER INS CO THE 0 0 0.0% 0.0% 87.5% 43575 INDEMNITY INSURANCE CO OF NORT 38 5 86.8% 87.3% 87.4% 11250 COMMUNITY INS CORP 33 1 97.0% 94.0% 87.0% 20397 VIGILANT INSURANCE CO 4 1 75.0% 91.7% 86.8% 25658 TRAVELERS INDEMNITY COMPANY T 1 1 0.0% 50.0% 85.3% 23108 LUMBERMEN'S UNDERWRITING AL 3 2 33.3% 81.8% 84.9% SI USF HOLLAND INC 6 1 83.3% 87.0% 84.2% 21881 NATIONAL SURETY CORP 4 0 100.0% 64.3% 83.9% SI COUNTY OF JEFFERSON 4 1 75.0% 88.9% 83.8%	SI	COUNTY OF WALWORTH		1	66.7%	80.0%	87.7%
21105 NORTH RIVER INS CO THE 0 0 0.0% 0.0% 87.5% 43575 INDEMNITY INSURANCE CO OF NORT 38 5 86.8% 87.3% 87.4% 11250 COMMUNITY INS CORP 33 1 97.0% 94.0% 87.0% 20397 VIGILANT INSURANCE CO 4 1 75.0% 91.7% 86.8% 25658 TRAVELERS INDEMNITY COMPANY T 1 1 0.0% 50.0% 85.3% 23108 LUMBERMEN'S UNDERWRITING AL 3 2 33.3% 81.8% 84.9% SI USF HOLLAND INC 6 1 83.3% 87.0% 84.2% 21881 NATIONAL SURETY CORP 4 0 100.0% 64.3% 83.9% SI COUNTY OF JEFFERSON 4 1 75.0% 88.9% 83.8%	11371	GREAT WEST CASUALTY CO	15	3	80.0%	88.7%	87.6%
11250 COMMUNITY INS CORP 33 1 97.0% 94.0% 87.0% 20397 VIGILANT INSURANCE CO 4 1 75.0% 91.7% 86.8% 25658 TRAVELERS INDEMNITY COMPANY T 1 1 0.0% 50.0% 85.3% 23108 LUMBERMEN'S UNDERWRITING AL 3 2 33.3% 81.8% 84.9% SI USF HOLLAND INC 6 1 83.3% 87.0% 84.2% 21881 NATIONAL SURETY CORP 4 0 100.0% 64.3% 83.9% SI COUNTY OF JEFFERSON 4 1 75.0% 88.9% 83.8%	21105	NORTH RIVER INS CO THE		0	0.0%	0.0%	87.5%
11250 COMMUNITY INS CORP 33 1 97.0% 94.0% 87.0% 20397 VIGILANT INSURANCE CO 4 1 75.0% 91.7% 86.8% 25658 TRAVELERS INDEMNITY COMPANY T 1 1 0.0% 50.0% 85.3% 23108 LUMBERMEN'S UNDERWRITING AL 3 2 33.3% 81.8% 84.9% SI USF HOLLAND INC 6 1 83.3% 87.0% 84.2% 21881 NATIONAL SURETY CORP 4 0 100.0% 64.3% 83.9% SI COUNTY OF JEFFERSON 4 1 75.0% 88.9% 83.8%	43575	INDEMNITY INSURANCE CO OF NORT	38	5	86.8%	87.3%	87.4%
20397 VIGILANT INSURANCE CO 4 1 75.0% 91.7% 86.8% 25658 TRAVELERS INDEMNITY COMPANY T 1 1 0.0% 50.0% 85.3% 23108 LUMBERMEN'S UNDERWRITING AL 3 2 33.3% 81.8% 84.9% SI USF HOLLAND INC 6 1 83.3% 87.0% 84.2% 21881 NATIONAL SURETY CORP 4 0 100.0% 64.3% 83.9% SI COUNTY OF JEFFERSON 4 1 75.0% 88.9% 83.8%	11250	COMMUNITY INS CORP		1	97.0%	94.0%	87.0%
23108 LUMBERMEN'S UNDERWRITING AL 3 2 33.3% 81.8% 84.9% SI USF HOLLAND INC 6 1 83.3% 87.0% 84.2% 21881 NATIONAL SURETY CORP 4 0 100.0% 64.3% 83.9% SI COUNTY OF JEFFERSON 4 1 75.0% 88.9% 83.8%	20397	VIGILANT INSURANCE CO	4	1	75.0%	91.7%	86.8%
SI USF HOLLAND INC 6 1 83.3% 87.0% 84.2% 21881 NATIONAL SURETY CORP 4 0 100.0% 64.3% 83.9% SI COUNTY OF JEFFERSON 4 1 75.0% 88.9% 83.8%	25658	TRAVELERS INDEMNITY COMPANY T	1	1	0.0%	50.0%	85.3%
SI USF HOLLAND INC 6 1 83.3% 87.0% 84.2% 21881 NATIONAL SURETY CORP 4 0 100.0% 64.3% 83.9% SI COUNTY OF JEFFERSON 4 1 75.0% 88.9% 83.8%	23108	LUMBERMEN'S UNDERWRITING AL	3	2	33.3%	81.8%	84.9%
21881 NATIONAL SURETY CORP 4 0 100.0% 64.3% 83.9% SI COUNTY OF JEFFERSON 4 1 75.0% 88.9% 83.8%	SI	USF HOLLAND INC		1	83.3%	87.0%	84.2%
	21881	NATIONAL SURETY CORP	4	0	100.0%	64.3%	83.9%
	SI	COUNTY OF JEFFERSON	4	1	75.0%	88.9%	83.8%
SI INTERNATIONAL PAPER COMPANY 2 () 100.0% 83.3% 83.8%	SI	INTERNATIONAL PAPER COMPANY	2	0	100.0%	83.3%	83.8%
10804 CONTINENTAL WESTERN INS CO 11 2 81.8% 83.7% 83.6%	10804	CONTINENTAL WESTERN INS CO		2	81.8%	83.7%	83.6%
SI KWIK TRIP INC 13 0 100.0% 85.4% 83.3%				_			
14265 INDIANA LUMBERMENS MUTUAL IN 3 0 100.0% 76.5% 83.1%	14265	INDIANA LUMBERMENS MUTUAL IN		0			
19038 TRAVELERS CASUALTY & SURETY C 19 2 89.5% 79.8% 83.0%				_			
SI DEPT OF TRANSPORTATION 2 1 50.0% 73.9% 82.9%	SI	DEPT OF TRANSPORTATION			50.0%	73.9%	82.9%

Indicator 2: Promptness of First Indemnity Payments - 4th Quarter 2004

Small Size Insurers (Less than 85 Claims per year)

		<u>First</u>	Late	percent	YTD	<u>3 yr</u>
<u>NAIC</u>	INSURER NAME	<u>payments</u>	payments		percent	percent
13331	AMERICAN HARDWARE MUTUAL I	0	0	0.0%	100.0%	81.4%
33006	AMERICAN PHYSICIANS ASSURANC	2	2	0.0%	44.4%	81.3%
20508	VALLEY FORGE INS CO	44	14	68.2%	74.7%	81.2%
SI	RIPON FOODS INC	2	0	100.0%	83.3%	80.6%
28665	CINCINNATI CASUALTY CO THE	5	1	80.0%	75.0%	80.3%
25143	STATE FARM FIRE & CASUALTY CO	16	5	68.8%	78.0%	80.1%
22667	ACE AMERICAN INSURANCE CO	134	29	78.4%	80.8%	79.9%
33588	FIRST LIBERTY INS CORP THE	7	2	71.4%	79.2%	79.3%
SI	LAND O LAKES INC	6	3	50.0%	66.7%	79.2%
24880	FIRE & CASUALTY INS CO OF CT THE	1	0	100.0%	100.0%	78.8%
15377	WESTERN NATIONAL MUTUAL INS C	14	5	64.3%	67.4%	78.7%
24775	ST PAUL GUARDIAN INS CO	1	1	0.0%	75.0%	78.4%
29424	HARTFORD CASUALTY INS CO	8	3	62.5%	55.0%	77.8%
20621	ONEBEACON AMERICA INSURANCE C	0	0	0.0%	0.0%	77.5%
18767	CHURCH MUTUAL INSURANCE CO	9	3	66.7%	86.1%	76.9%
26247	AMERICAN GUARANTEE & LIABIL	8	2	75.0%	72.0%	76.9%
37273	FIREMANS FUND INS CO OF WI	0	0	0.0%	75.0%	75.5%
11118	FEDERATED RURAL ELECTRIC INS C	4	3	25.0%	72.2%	74.6%
13439	PARTNERS MUTUAL INS CO	5	0	100.0%	85.7%	74.4%
23434	MIDDLESEX INSURANCE CO	7	1	85.7%	68.0%	74.3%
19356	MARYLAND CASUALTY CO	3	1	66.7%	78.8%	73.5%
SI	DEERE & COMPANY	0	0	0.0%	0.0%	73.3%
19704	AMERICAN STATES INS CO	0	0	0.0%	100.0%	73.0%
14176	HASTINGS MUTUAL INS CO	10	4	60.0%	66.1%	73.0%
SI	HARNISCHFEGER CORPORATION	2	0	100.0%	87.5%	72.4%
SI	KMART CORPORATION	0	0	0.0%	0.0%	72.2%
19950	WILSON MUTUAL INS CO	17	3	82.4%	76.9%	72.2%
SI	GREDE FOUNDRIES INC	1	0	100.0%	60.0%	71.4%
25615	CHARTER OAK FIRE INS CO	3	1	66.7%	60.0%	71.1%
20427	AMERICAN CASUALTY CO OF READI	8	6	25.0%	63.0%	70.6%
24112	WESTFIELD INSURANCE CO	4	-	0.0%	57.1%	70.3%
13714	PHARMACISTS MUTUAL INS CO	10	· ·	100.0%	68.6%	70.2%
12262	PENN MFRS ASSOCIATION INS CO	2	0	100.0%	76.9%	68.9%
22489	HIGHLANDS INSURANCE CO	0	0	0.0%	0.0%	68.3%
34207	WESTPORT INSURANCE CORPORATIO	6	0	100.0%	78.4%	66.9%
SI	PARKER-HANNIFIN CORPORATION	1	0	100.0%	60.0%	64.0%
SI	COUNTY OF SHEBOYGAN	15	· ·	73.3%	67.3%	62.6%
22217	GULF INSURANCE CO	0	0	0.0%	100.0%	62.5%
SI	COLUMBIA-ST MARY'S INC	5	0	100.0%	56.1%	61.7%
14117	GRINNELL MUT REINSUR CO	8	3	62.5%	44.1%	60.4%
24074	OHIO CASUALTY INS CO	8	_	50.0%	50.0%	60.0%
13838	FARMLAND MUTUAL INS CO	6	1	83.3%	66.7%	57.9%
SI	EMERSON ELECTRIC COMPANY	0	0	0.0%	0.0%	57.1%
SI	KOHLS FOOD STORES INC	1	_	100.0%	75.0%	55.3%
18023	STAR INSURANCE CO		-	100.0%	57.9%	54.9%
10502	MERIDIAN CITIZENS MUTUAL INSU	2 0	0	0.0%	0.0%	54.5%
23787	NATIONWIDE MUTUAL INS CO	_	•	60.0%	57.4%	54.2%
23/8/ SI	JEWEL FOOD STORES INC	15	6	66.7%	57.4% 62.5%	54.2% 52.9%
	PENNSYLVANIA GENERAL INSURAN	3	1			
24732	FEINING I LVAINIA GENEKAL INGUKAN	0	U	0.0%	0.0%	50.0%

Indicator 2: Promptness of First Indemnity Payments - 4th Quarter 2004

Small Size Insurers (Less than 85 Claims per year)

	Totals for Group:	748	142 81.0%	81.7%	81.3%
SI	DELPHI CORPORATION	3	1 66.7%	81.8%	40.0%
<u>NAIC</u>	INSURER_NAME	payments	payments prompt	percent	percent
		<u>First</u>	<u>Late</u> <u>percent</u>	<u>YTD</u>	<u>3_yr_</u>